



Tennis-Tykes

Bringing the Love of Tennis to Your Tyke



Outdoor Class Policies

Please check your email prior to leaving for class each day. Class cancellations can occur at the last minute and it is not always possible to make calls. Email or text messages will be the method of notifications.

1. **Inclement Weather:** Weather changes rapidly in Texas and courts dry quickly. Where possible, classes will be called as soon as possible. Be sure to check you email 15 minutes before class time if weather is questionable and class has not been cancelled.
 - a. **Rain:** It is not uncommon to have a hard rain in part of town and have dry courts just a quarter mile away. With sun and wind, courts may dry in as short as 10 minutes. Classes will be cancelled if courts are wet and there is no reasonable expectation of them drying.

If rain begins after the start of class, it is considered a cancellation if half the class time has not been completed; and considered a completed class if half the class has been completed.
 - b. **Excessive Heat:** Classes may be cancelled if temperatures exceed 105°F, especially if class is mid-day and there is no shade on the court.
 - c. **Excessive Cold:** Classes may be cancelled if wind-chill is less than 30°F.
2. **Instructor Unavailability:** Occasionally the instructor may be unavailable for class due to illness, training schedules, vacations, etc. In these cases Tennis-Tykes will provide a suitable substitute instructor or if none is available, class may be cancelled for that day.
3. **Missed and Cancelled Classes:**
 - a. **Cancelled Classes:** At Tennis-Tykes discretion, make-up classes will be scheduled or credit will be issued towards the next bill for classes cancelled by Tennis-Tykes.
 - b. **Missed Classes:** There is no make-up or credit for absences with no prior notification. If suitable notification is made later than 14 days but prior to class and if there is a suitable class at another time, a make-up may be allowed within 30 days from the missed class. This is at the sole discretion of Tennis-Tykes and must be scheduled. Suitable notifications must be made by email, prior to class start time. Make-up classes or credit to the next bill is allowed where email notification is received 2 weeks prior to an absence.
4. **Payment:** Payment is due upon receipt of the invoice. Payment is your guarantee of the spot in class. Returned Check Fee: \$35

It is the intent of Tennis-Tykes to make lessons affordable and to be as accommodating as possible. Please understand that to make classes feasible, we must ensure that there is ample participation in each class from those enrolled.

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